



Agenda Item Request Form

ITEM: Consideration approval and authorization to execute a three-year renewal contract with Pellera for data backup, restoration and professional support services, totaling \$108,099.79

BACKGROUND INFORMATION: The city currently contracts with Pallera for IT backup data solutions. Staff requests to renew the City's contract with Pallera for comprehensive data backup and restoration services. These services are essential for safeguarding critical municipal data and ensuring continuity of operations in the event of system failures or disasters.

The three-year contract includes:

- Year 1: \$37,451.75 includes added training refresher fee.
- Years 2 & 3: \$35,324.02 each

DEPARTMENT HEAD RECOMMENDATION: Staff recommends approval and execution of the three-year contract with Pallera in the amount of \$108,099.79.

Budget Impact:

Budgeted? Yes: No:

If more, where do you suggest funds come from? [Click here to enter text.](#)

Cost Center: 1350 Budget Resolution No.

Operating \$ [Click here to enter text.](#)

Requested & Prepared By: Cody Klingelhoets, Senior Manager IT Date 1/15/2026

Reviewed By: Brandy Waldron, Assistant City Manager Date: 1/15/2026

Approved By: Jonathan H. Hayes, City Manager Date: 1/15/2026

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